



Cancellation Policy

Customers will receive a full refund in case of operator cancellation due to weather, mechanical, or other unforeseen circumstances. Customer cancellations must be made with 72 hours advance notice. Contact us by email at capt@seaserpenttours.com to cancel or inquire about a cancellation. Emails must be time stamped at least 72 hours in advance of tour departure. No-shows and cancellations that are not made at least 72 hours in advance will be charged the full price. NO EXCEPTIONS TO THIS POLICY

NOTE: Sea Serpent Tours respectfully requests for its clients to please not call Sea Serpent Tours to inquire if this policy can be overridden, as all correspondence regarding cancellations must be submitted in writing.